

*Are you encouraging
the growth and
success of your team?*

6 Great Tips to Improve Your Team-Building Skills

- **Build rapport** and increase morale within the team ... remember the customer is part of the team.
- **Encourage** others to be part of the problem-solving solution.
- **Provide** additional **training** to help employees handle conflict in the workplace.
- **Strengthen** the team with friendly competition.
- **Identify** individual and team **strengths** and weaknesses and create project teams incorporating these differences.
- **Empower your employees** with information and the ability to handle customer service issues, and provide them guidelines for when it must go to a higher authority.

For further information on scheduling an On-Site seminar in your area, call

1-800-944-8503

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Team-Building Tips

